



Casualty Assistance Calls and Funeral Honors Support



[Benefits](#) [CACO References](#) [Command References](#) [Directives Links](#) [Bereavement Support](#) [Funeral Honors](#) [Authorized Partnership Providers Program \(AP³\)](#) [Training](#)

Vision

To assist and assure the next of kin of those Navy members who have become a casualty, that the Navy is interested in their well-being, that we are sympathetic to their loss, and will help them with the utmost understanding and sensitivity, to adjust to the new circumstances by guiding them through a Casualty Assistance Calls Officer (CACO) to obtain all benefits to which they may be entitled.

History

Commander Navy Region Southeast (COMNAVREG SE) is the Regional Coordinator for the Casualty Assistance Calls Program (CACP) and Funeral Honors Support Program (FHSP) for the Southeast region, with overall responsibility for casualties/funerals in the states of Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, Tennessee and the Caribbean.

The Casualty Assistance Division of the Community Support Program trains officers and senior enlisted personnel to perform casualty duties; provides answers and overall day-to-day direction and assistance to the assigned CACO, and provides funeral honor support for deceased active duty, retirees and veterans.

Contact - Assistance can be obtained by calling:

Casualty Assistance/ Funeral Honors

Program Manager	(904) 542-4106
Casualty Case Manager	(904) 542-4008
Funeral Honors	(904) 542-9807/6357/4008/1536
(0700-2030) Monday-Friday	DSN prefix 942
(1000-1830) Saturday-Sunday	
Fax	(904) 542-0422

After Hours (Casualty/Funeral Honors)

CNRSE Regional Operations Center	(904) 542-3118
(After hours) Sunday-Saturday	DSN prefix 942
Fax	(904) 542-0490